



## Strategic Plan 2018 - 2023



Easy English





## Hard words

This plan has some hard words.

The first time we write a hard word

- the word is in **blue**
- we write what the hard word means.



Ross House Association made this plan.

When we say **we** it means

Ross House Association.



## About this plan

We have a **strategic plan**.

A strategic plan says

- what we want to do in the future

and

- how we will get things done.

We will call it the plan.

The plan goes from **2018 to 2023**.



Our members gave us **feedback** to help make the plan.

Feedback is when you tell us what you think.

We have a **vision**.



Vision means what we want for the future.

Our vision is to be fair and support the people who use our services.

We have a **mission**.

Mission means how we will make the vision happen.



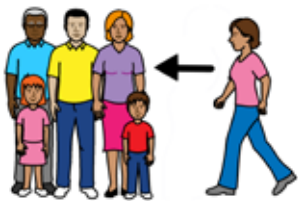
Our mission is to

- be fair and **inclusive**



- **not discriminate**

- help small community groups to give better services.



Inclusive means everyone is a part of something.



Discriminate means a person does not treat another person fairly because of their

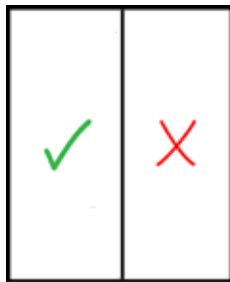
- disability
- race
- sex
- age
- or something else about them.

There are 3 areas in the plan.



- **Future sustainability**

Make sure we can work in the future.



- **Governance**

Make sure we have rules for how we work with the people who use our services.



- **Engagement**

Make people welcome and work with others in the community.

There is work to do in each area.



## Future sustainability



**We want to have enough money and good ideas to do our best work.**

We will promote the work we do.



We will

- tell people about our services

For example, our community and the media.



- make a video to show people what we do



- make our building look better

For example, new lights and signs.



- find new members.



We will use our **resources** in a better way.



Resources means

- money
- people
- a building.

We will investigate how to use our office space in better ways.



We want to

- make meeting rooms with excellent technology



- have a space where staff can come together



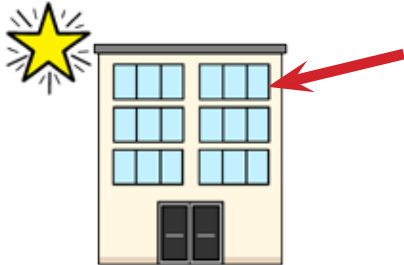
- have work desks that everyone can use and move around each day.





We also want to

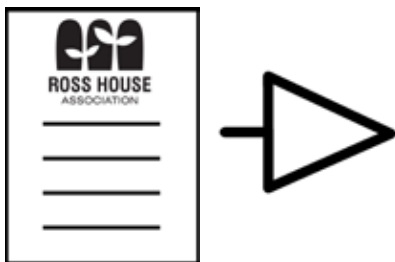
- let other organisations pay to use our office space



- sell the space on top of our building to make new levels



- make a garden space.

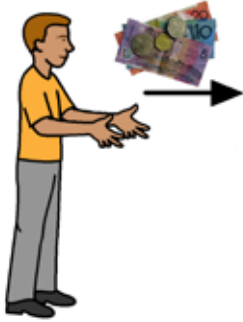


We will make more plans for our future.

We will make a

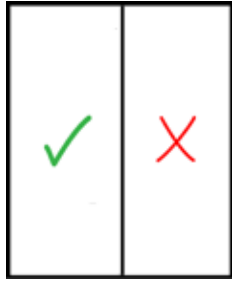
- 10 year plan for our building
- 5 year plan for our money
- plan every year for our work.

We want to make a **trust** for people to **donate** money towards our services.



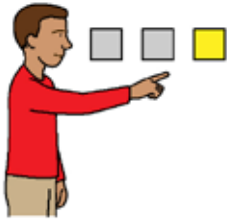
A trust is somewhere we save money to use in the future.

Donate means to give money for a good cause. For example, a charity.



## Governance

We will have rules for how we work with the people who use our services.



We will ask our members to help us make some decisions.



We will ask our members to be part of our

- meetings

and

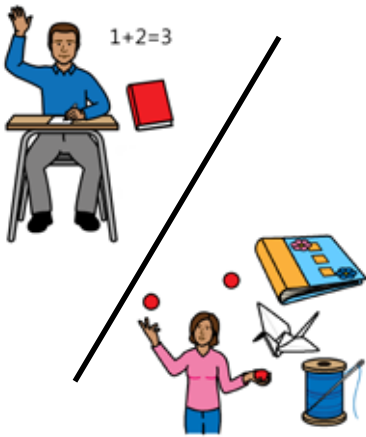


- committees.



We will make a better **induction** process for our members.

Induction means how we tell new members about our association.



We will find out about our members

- skills

and

- interests.



Our **Committee of Management** will include a **diverse** group of people.

A Committee of Management is a group of people who makes decisions for our association.



Diverse means we will have people with different backgrounds. For example different

- culture

or

- skills.

We will include people from communities that might be



- **disadvantaged**

or



- discriminated against.

Disadvantaged means a person does not have the same opportunities as another person.



## Engagement

**We will make people welcome and work with others in the community.**

We will tell people about what we do in different ways.



For example

- brochures



- social media.

We will partner with new groups to help deliver better services.

For example



- disability service providers



Australian Government

- government

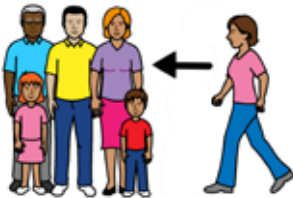


- charity groups.



We want to make people feel part of our community.

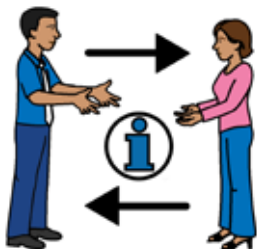
We want to make a Flinders Lane committee with other groups in the area.



We want to make a place online where our community can

- come together

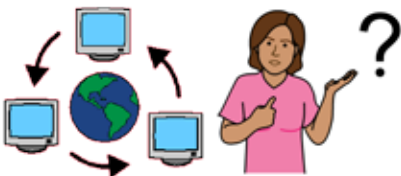
and



- share information.



We will work with technology partners to help make the online community.



We will talk to our members to find out how they will use the online community.



## How we will make the plan work

We want our plan to work well.



We will

- **implement** the plan.

Implement means we start to do the work.



- **review** the work.

Review means we check the work and change what we need to do.



- **evaluate** the plan.

Evaluate means we check if the plan works.





## More information

For more information about the plan



Call 9650 1599



Website [www.rosshouse.org.au](http://www.rosshouse.org.au)



Email [rosshouse@rosshouse.org.au](mailto:rosshouse@rosshouse.org.au)



National Relay Service

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Scope's Communication and Inclusion Resource Centre

wrote the Easy English in June 2018. [www.scopeaust.org.au](http://www.scopeaust.org.au)

To see the original contact Ross House Association.

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